

FreeMove Implementation Management

Dedicated support, seamless deployment



If a large proportion of your company works on the move, there is very little room for error when switching mobile operators or deploying new services. When your mobile requirements extend to several locations in different countries, finding the right partner is key to ensuring a smooth migration, with no disruption to productivity or customer service.

With the combined experience of four leading operators in Europe, the FreeMove alliance has designed round-the-clock implementation support specifically with multinational companies in mind.

To reduce complexity we apply a perfect balance of global and local support, providing the help you need at a central level and closer to home. Your international Implementation Manager is a dedicated and senior contact, who coordinates every element of your service rollout, and who works closely with national teams when a comprehensive knowledge of local systems is needed.

The quicker your people are up to speed, the faster you'll make the most of your investment.

What is Implementation Management?

We know that whether you're joining us, or adding new services, your first impression lasts, so we make sure it's a good one.

Central point of contact: an international Implementation Manager will work with you to understand your requirements and, supported by senior contacts in each country, ensure your migration goes smoothly through to completion

Detailed action plan: every successful implementation starts with a good project plan, one that gives you maximum visibility and complete control over any potential risks or issues well ahead of time

Reporting and management: you'll be kept up to date with ongoing status reports that track actions, responsibilities and timescales, and are delivered within a best practice project management framework.



What does this mean for you?

By providing dedicated support to ensure a seamless migration across borders, you can be confident we're delivering against your objectives.

- Flexibility to define how you want to implement your services
- Maximum visibility and control to keep everyone across your business up to date
- Hassle-free transition to new services bringing you a faster return on investment

And of course once you're up and running, we'll keep your services performing at their peak.

The FreeMove alliance

Implementation Management is just one area where FreeMove can help you streamline the management of mobile services, with dedicated support from account set-up through to service delivery. We've built our portfolio based on years of experience and are working with some of the largest companies in the world.

In short, we aim to deliver simplicity, greater value and increased control.

- Global Account Management
- Streamlined Procurement
- Customer support & seamless deployment
- International Roaming Offers
- Data and Email Solutions
- Central Reporting
- Service Excellence

Together with four leading members Orange, Telecom Italia, Deutsche Telekom and TeliaSonera, the FreeMove alliance operates in almost every country across Europe as well as across the USA, Asia and Latin America.

For more information about the FreeMove alliance, please speak to your account manager or visit us at www.freemovealliance.com

